Facilitated Discussion

2849 - Evolution of Transfer Centers: A Future-Thinking Approach to Building Transfer Centers and Support Services
Partnerships and Collaboration, Transition Programs and Supports

Utilizing a futures-thinking mindset, we will explore the structure of two newly established Transfer Centers, and collectively discover how we can influence a preferred future for transfer centers and services to support equitable success of transfer students in the evolving landscape of higher education.

Randi Harris, Director, Transfer & Returning Student Resource Center
Kara Hayes, Student Success Manager
Portland State University

Bernard Huggins, Associate Director, Student Coaching
University of Central Florida
EVOLUTION OF TRANSFER CENTERS: A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES

RANDI HARRIS
KARA HAYES
BERNARD HUGGINS
AS HIGHER EDUCATION REACTS TO THE ONGOING SHIFTS IN ENROLLMENT AND STUDENT PREFERENCES AND ACTIONS...

What is the biggest challenge you foresee for transfer centers and transfer services?

What opportunities might emerge?

How can we influence the future of transfer student support and services?
IMAGINE IT IS THE YEAR 2038…

How are your transfer students engaging with your center or service?

How has this center or service impacted the transfer culture at your institution?
INTRODUCTIONS
THE EVOLUTION OF TRANSFER CENTERS: A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
Portland State University

- Total Enrollment: 22,014
- Undergraduate Enrollment: 17,237
- Students receiving Financial Aid: 65%
- Pell grants: 46%
- Student Diversity
  - White: 50.2%
  - BIPOC: 39.4%
    - Latino: 18%
    - Asian: 9.1%
    - Black or African American: 4.3%
    - Native American: 1.3%
    - Multi-Ethnic: 6.1%
    - Native Hawaiian/Pacific Islander: 0.5%
    - Other: 4.9%
  - First Generation Students: 47.4%
  - BIPOC First-year students: 58.2%
  - Students with Children: 25%
- Close to 60% of degree seeking undergraduate students are transfer students!
The UCF Transfer Center

Transfer Connect: The hub for transfer support and connection at the University of Central Florida
The Evolution of UCF’s Transfer Centers

Community College Relations 1992

Transfer Services 2000

Transfer and Transition Services 2010–2020

The Transfer Center 2021

THE EVOLUTION OF TRANSFER CENTERS: A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
SOFT LAUNCH
Fall 2021

GRAND OPENING
Spring 2022

THE EVOLUTION OF TRANSFER CENTERS:
A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
TRANSFER CENTER

What do we do?

Our mission is to support the seamless transition and successful integration of all transfer students into the UCF community.

The Transfer Center is the hub for all transfer students on-campus to receive transition support, access opportunities, educational experiences, and interact with fellow transfer students.
Visiting the Transfer Center

- Study Rooms
- Success Coaching
- Transfer PeerKnights
- Lounge Space
- Community Connections
- Social Events

THE EVOLUTION OF TRANSFER CENTERS:
A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
The Pro-Staff

Director, Angelia Smith
Associate Director, Bernard Huggins
Success Coach, Beth Ganz
Administrative Assistant, Aisha Balfour

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The Student Staff

Graduate Assistants
PeerKnight Coaches
Student Assistants
THE TRANSFER SQUAD!
TRANSFER CENTER

Location:
UCF Main Campus
Trevor Colbourn Hall, Room 215

Open Office Hours:
Monday to Friday
9:00 a.m. to 5:00 p.m.

transfercenter@ucf.edu
https://connect.ucf.edu/transfer-center/

Follow us!
@TransferConnectToUCF
TRANSFER CENTER AT PSU

THE EVOLUTION OF TRANSFER CENTERS: A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
COMMUNITY & RESOURCES FOR TRANSFER & RETURNING STUDENTS
HOW IT STARTED...
GRAND OPENING
FEBRUARY 2020
HOW IT’S GOING!

THE EVOLUTION OF TRANSFER CENTERS:
A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
Portland State welcomes more transfer students than any college in Oregon. The Transfer & Returning Student Resource Center is here to help transfer students smoothly transition to PSU and to support them on their path to degree completion.

We offer academic and career advising to incoming transfer and returning students (students returning to PSU after a break in their undergraduate degree), assistance in accessing PSU resources and services, as well as workshops and events specifically for transfer and returning students.
We’re on your Success Team!

There are also 12 student employees who support our transfer and returning student community!

Regina Arellano, Transfer & Returning Student Advisor
Noah Spencer, Finish Line Coordinator
Shayna Snyder, Transfer & Returning Student Advisor
Randi Harris, Director
Kara Hayes, Student Success Manager
Transfer & Returning Student ADVISING

We are here to help you make the most of your transition to PSU!

Our Transfer & Returning Student Advisors provide unique advising- we help you determine what classes to take before you transfer or support you as you return to higher education after a significant break to complete an undergraduate degree. We can help you identify and connect with appropriate resources as well as help you explore something new and fun to do at PSU. At the Transfer and Returning Student Resource Center, we work in collaboration with transfer admissions, financial services, student services, resource centers, and the University Career Center to support your success.
TRSRC Programming & Workshops

The TRSRC has a robust offering of online support, programs, and community events geared towards academic support, skill-building, and building community for prospective and current transfer and returning students. [https://www.pdx.edu/transfer-center/events](https://www.pdx.edu/transfer-center/events)

- In-Person & Virtual Gatherings
- Academic Support & Skill-Building Workshops
- Community & Social Events
- Resource Knowledge Info Sessions
- Ongoing Partnerships with Campus Visits, New Student Orientation Programs, & PSU Resource Centers
The Transfer and Returning Student Resource Center is the place to connect you to PSU and support your goals - we are here to help you thrive!

Location: Fariborz Maseeh Hall, Room 342
Phone: 503-725-2136
Email: transferstudents@pdx.edu; returningstudents@pdx.edu
Web: https://pdx.edu/transfer-center

psu_trsrc
FUTURES MINDSET

THE EVOLUTION OF TRANSFER CENTERS: A FUTURES-THINKING APPROACH TO BUILDING TRANSFER CENTERS AND SUPPORT SERVICES
REPLY HAZY
TRY AGAIN

IT IS
DECIDEDLY
SO
Inayatullah, 2008

Pull of the future

Plausible futures

Push of the present

Weight of the past
Forchheimer (2022) states that “for futures thinking to be valuable it has to be grounded in present-day facts that with synthesis, sensemaking, creativity, and visualization are put into plausible, provocative stories about possible futures that resonate and inspire us to act differently today.”
DISCUSSION
What are the biggest challenges you have encountered in the past 6 months in regard to support and advocacy for transfer students?
Where do you draw your inspiration for the services your center can offer?

What do you see as emerging opportunities?
How can we influence the future we want for our transfer centers and services?

What connections are necessary for us to realize our collective vision?
THE EVOLUTION OF TRANSFER CENTERS:
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QUESTIONS & CONVERSATION

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Portland State University

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REFERENCES


